

Dear Residents,

Re: Visitors and deliveries during COVID-19 Pandemic

With COVID-19 constituting a known health and safety risk in multi-residential buildings, we are asking for your compliance with a policy restricting all non-essential visitors and deliveries. This includes retail package deliveries and delivery of food or supplies. If you are expecting a delivery, you are required to meet the delivery at the front door of your apartment complex. Only residents under self-isolation or in quarantine or with mobility issues will be permitted to receive deliveries to their apartment door.

To further reduce risk to residents, non-essential visitors such as friends and family are strongly discouraged from entering the building. This policy is consistent with Health Canada physical distancing practices. Physical distancing is proven to be one of the most effective ways to reduce the spread of illness during an outbreak. This means making changes in your everyday routines to minimize close contact with others. Essential services workers, such as a PSW, are permitted to enter your apartment home.

Please do not loiter and interact with others in your building lobby, hallways, laundry rooms or any other common area that is used by residents and remain in your apartment as much as possible except when entering or exiting the building, and comply with posted directions relative to use of laundry facilities.

Finally, our building staff are concerned with being safe while they clean and maintain the building. Please respect them at all times and keep 2 meters away. If you need assistance call or email your building manager instead.

If you have any questions or concerns, please do not hesitate to contact your building manager.

Yours truly,